

# ALASKA WILDLIFE CONSERVATION CENTER MAINTENANCE TECHNICIAN

Position : Maintenance Technician

Status : Full-time, Part-time, Seasonal

Reports To : Projects & Maintenance Manager

FLSA Status: Non-Exempt

The maintenance team plays an integral role in the success of AWCC by ensuring the facility is safe for guests and employees alike. Daily checks to make sure equipment is running properly, animal habitats are secure, pedestrian space is free of any hazards, buildings are stable, and grounds are maintained are vital to our operation.

With a combination of a passion for the job and communication with other departments, you can make our guests experience more than memorable. Our maintenance team must have a positive, professional, and upbeat personality with a desire to maintain high safety standards. We are looking for a dependable, cheerful team player.

Under the direction of AWCC's Facilities & Projects Manager, our maintenance position is one where responsibilities and duties can change daily. In addition to needing to complete regular assignments, multi-tasking and adapting to change are critical. Ideal candidates would arrive on time for scheduled shifts, happily greet and attend to customers, perform general maintenance of mechanical items, regular maintenance of buildings, vehicles, snow removal, road grading, assists with tidal variations, operates equipment in a safe manner, routine carpentry, painting, fence building, minor electrical, plumbing, and occasional custodial duties.

This position is ideal for a driven and team-oriented individual that can manage keeping up with tasks simultaneously in a fast-paced environment working with many departments to meet specific needs. This position works in a variety of locations including restrooms, offices, behind the scenes staff areas, indoor and outside exhibits, retail space, company vehicles and more.

## RESPONSIBILITIES

- Maintain regular and punctual attendance.
- Ensure that all necessary tools are in place to perform your job effectively.
- Maintains a clean work environment
- Adheres to OSHA guidelines.
- Must be comfortable working in and around large stock animals. Assists in helping the animal care staff with husbandry care for large game.
- Promote a safe working environment.
- Operate company vehicles throughout property safely and responsibly.
- Practice safe working habits including bending and lifting appropriately to avoid injury, reporting hazards, appropriate use of cleaning chemicals and working to minimize tripping hazards.
- Keep work area neat, tidy, and presentable for guests.
- Communicate clearly and effectively with guests and co-workers alike.
- Provide guests with courteous professional service throughout their visit
- Engage each guest as a unique individual and listen attentively to their requests.
- Listen to guest's complaints or concerns and resolve any issues in your purview.
- Direct guest with issues outside your capacity to someone who can help them.
- Maintain established cleaning and sanitizing routines.
- All other assigned duties as assigned.

## QUALIFICATIONS

- Willingness to support other departments as necessary
- Excellent communication, guest service and time management skills.
- Able to organize, plan for and manage assigned workload.
- Ability to work effectively in a fast-paced and multi-tasking, guest-oriented environment.
- A team player, yet able to work independently.
- Ability to listen, learn, understand, and follow instructions and directions.
- Must possess positive attitude and respectful attitude.
- Must lift 75 lbs frequently.
- Must be able to work outdoors in extreme wind, temperature, rain, and winter conditions.
- Must have a valid driver's license with an acceptable driving record.
- Available to work varying shifts/hours based on business need, including weekends and holidays.
- Schedule will vary based on operational needs to include weekends, holidays, early morning, evenings.
- Must be able to pass background check
- Must be eligible to work in the United States
- Must have received or be willing to receive tetanus and covid-19 vaccinations by date of hire to be considered. Proof of all vaccinations required.

## PREFERRED SKILLS

- Associate degree (A. A.) or equivalent from two-year college or technical school; or minimum two years for Tech I, or four years for Tech II, of various skilled trading such as plumbing, electrical, mechanical, vehicle experience required, or equivalent combination of work experience.
- Experience in a commercial, institutional, or industrial setting
- A basic knowledge of the area and its surroundings
- Bilingual or Multilingual skills ideal, but not required



**ALASKA WILDLIFE**  
CONSERVATION CENTER